

# stylex

# Warranty

Except as provided below, Stylex warrants exclusively to the original Purchaser of our product that all parts, under normal use and service, will be free from defects in workmanship and material for a period of ten (10) years from the date of purchase. "Normal use and service" means that the product will be used in a typical office environment for 40-45 hours per week.

This warranty is subject to the following limitations, exclusions, and provisions:

- Limitations involving materials and components:
- Exposed Wood Components – 5 years
- Upholstery (except Sava mesh) – 3 years
- Sava Mesh – 10 Years
- Pneumatic Cylinders – 3 years
- COM Upholstery – No warranty  
Stylex makes every effort to ensure that the COM Upholstery it approves is suitable for the intended use. Nevertheless, we will not warrant, and assume no responsibility for, the durability or tailoring quality of any COM or COL. If you have any concerns about the ultimate appearance of any covering, please order an upholstered sample.
- Painted Stack Chair Frames – No warranty  
We will not warrant the finish of painted stack chair frames against damage from stacking. Please order chrome frames for chairs that will be stacked.
- Felt Glides – No warranty  
Due to the different surfaces on which felt glides may be used, we cannot warrant their durability over time

Please note that certain materials such as leather, textiles, and wood are subject to differences in grain, color, marks, scars, texture, and pattern due to nature, dye lot, exposure to light, and aging. Stylex cannot, therefore, warrant an exact match to wood chips, color samples, or swatch cards. Furthermore, some variations in production runs may be experienced.

If this product fails during normal use and service within the applicable warranty period (other than through normal wear and tear), please send a description of the relevant part and the nature of the defect, together with proof of purchase of the product, to Stylex at:

Customer Service. c/o Stylex  
Box 5038  
Delanco, NJ 08075

PLEASE DO NOT RETURN PARTS OR THE PRODUCT TO STYLEX UNLESS INSTRUCTED TO DO SO BY STYLEX. Stylex will, at its option, either repair or replace the product or the part found defective by Stylex completely without charge for materials or labor. Purchaser may be required (at the option of Stylex) to return to Stylex at Purchaser's expense any defective part with all freight or shipping charges prepaid. The foregoing warranty shall be void if the product has been altered or repaired (other than by Stylex). The warranty does not cover damage to the product caused by accident, neglect, misuse, abuse, modification to the product by anyone other than Stylex or damage caused by use of the product for a purpose other than that for which it was designed. This warranty extends only to the original purchaser of the product.

NO OTHER WARRANTIES. This warranty is in lieu of all other warranties, expressed or implied, including, but not limited to, implied warranties of merchantability and fitness for a particular purpose. The rights and remedies provided herein are the exclusive rights and remedies of the original purchaser of the product.

NO LIABILITY FOR DAMAGES. In no event shall Stylex or its suppliers be responsible or liable for any special, indirect, consequential, or incidental damages. In no event shall the liability of stylex exceed the actual purchase price paid to Stylex for the product.

OUT OF WARRANTY PRODUCTS. For all products no longer covered by our warranty, please refer to our Design for Durability and Upgradability Policy. Contact Customer Service if you would like to purchase any replaceable components to further extend the life of any Stylex product.